

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANTS : Hannes EBERLE et al. CONFIRMATION No. : 3570
SERIAL NUMBER : 10/072,898 EXAMINER : Joseph T. Phan
FILING DATE : February 12, 2002 ART UNIT : 2614
FOR : SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC DEPLOYMENT OF
PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE SERVICES WITH CUSTOMIZED MESSAGE
DEPENDING ON RECIPIENT

RESPONSE TO NON-FINAL OFFICE ACTION

Mail Stop Amendment

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Non-Final Office Action mailed **February 17, 2011**, please amend the above-identified application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims begin on page 3 of this paper.

Remarks/Arguments begin on page 16 of this paper.

It is believed that no extensions of time or fees for net addition of claims are required beyond those that may otherwise be provided for in documents accompanying this paper. However, if additional extensions of time are necessary to prevent abandonment of this application, then such extensions of time are hereby petitioned for under 37 C.F.R. § 1.136(a), and any fees required therefore (including fees for net addition of claims) are hereby authorized to be charged to our Deposit Account No. 033975 (Ref. No. 067220-0313074).